



volunteering
TASMANIA
Be Connected



**annual
report
2019-20**

www.volunteeringtas.org.au

our vision

We are the leaders
in volunteering in
Tasmania

purpose

helping Tasmanians
experience the benefits
of volunteering

our values

be informed
be inspired
be connected
make a difference



joint welcome message



Dr Lisa Schimanski
CEO

Volunteering Tasmania



Georgie Ibbott
CHAIR OF THE BOARD

Volunteering Tasmania

During the year Volunteering Tasmania has continued to ensure the contribution of volunteering is understood, respected, and valued as a powerful driver of community prosperity in Tasmania. This Annual Report celebrates our achievements and acknowledges the contribution of our volunteers, Members, stakeholders and funders. Like many organisations VT has stepped up to help Tasmanians respond to the challenges of 2020, and we continue to be inspired by the generosity of volunteers in our communities.

We celebrated our 25th Birthday in September 2019 with a reception at Government House hosted by our Patron, the Governor Her Excellency Professor Kate Warner AC. Not only was this an occasion to celebrate our rich history, but it also set the path for future success. We introduced our new branding and the Premier launched the *State of Volunteering Report 2019* which highlights the social, economic, and cultural importance of volunteering to Tasmania. The next day we welcomed delegates to our *State of Volunteering Symposium* where we continued to discuss the future of volunteering.

VT has provided pivotal support to the volunteering sector over the past 12 months with the launch of two Communities of Practice and a Continuing Professional Development Program to support our volunteer managers. We have continued to support thousands of people to engage with volunteering through community events and referrals, and we have supported our sector's position at both a federal and state level through strong advocacy and policy.

In March 2020 the COVID-19 pandemic impacted globally, nationally, and in Tasmania. The response to the pandemic impacted 90% of Tasmanian volunteer programs with many organisations pausing their programs and standing down their volunteers (65% of Tasmania's Volunteers). More than 250,000 volunteering hours a week were lost at the height of the pandemic. But this was an emergency just like any other, and as some volunteers were stood down there was an enormous call on the efforts of many others. Volunteers were essential to support delivery of meals, groceries and medicines, provide community transport and wellbeing checks. A number of volunteer-based community services found themselves at the frontline of this pandemic. They did, and are still doing, an amazing job.

The Tasmanian Government has shown leadership in its acknowledgement and support of Volunteers over this period, through its messaging around volunteers as an essential workforce and its financial support to the sector. The Government provided financial support to VT to assist with recruitment of additional volunteers and to support community-based response and recovery through support to local councils.

VT has been an active advocate for the sector based on thorough consultation with our Members and stakeholders. We have responded strongly to emerging issues and opportunities, including providing resources, advice, surveys and forums for Members, as well as a consistent and strong relationship with Government.

The Board, management, staff and volunteers at Volunteering Tasmania have truly pulled together to support our sector through these challenging times. We know that volunteers are essential for our State's economic and social recovery and rebuilding. We will continue to be there to support our Members, volunteers, Government and our communities so that together we will emerge stronger, more resilient and better-connected. This is the power of volunteering.

Dr Lisa Schimanski & Georgie Ibbott

strategic plan 2018-2022

strategic focus areas

volunteer engagement	advocacy & policy	volunteer sector development	profile & reputation
<ul style="list-style-type: none"> • Increase community awareness of the benefits of volunteering • Provide access to volunteering opportunities • Deliver education and information to volunteers to enhance their volunteering experience • Celebrate excellence in volunteering 	<ul style="list-style-type: none"> • Advocate and champion volunteerism on behalf of volunteering in Tasmania • Engage in Government decision making processes to influence positive outcomes for volunteering in Tasmania • Create, participate in and share contemporary volunteering research • Develop evidence-based resources and policy statements on volunteering 	<ul style="list-style-type: none"> • Coordinate networking between volunteer involving organisations to exchange knowledge and experiences • Deliver learning and development opportunities to build sector capacity and sustainability • Develop partnerships to support priority areas (emergency service volunteering, tourism and community services) 	<ul style="list-style-type: none"> • Build our profile and reach to reinforce our relevance, relationships and results • Execute an integrated marketing communications strategy to strengthen awareness of initiatives and successes • Evaluate and review activities to identify strengths and opportunities that can be built on to increase VT's profile in volunteering • Leverage our brand to grow the organisation • Leverage from the National network

strategic enablers

our people	organisational strength	knowledge base
<ul style="list-style-type: none"> • Engage our people to be active participants in the design and implementation of our services • Provide opportunities for our people to reflect, share and develop a shared understanding of success • Provide opportunities for our people to develop their knowledge and apply their skills • Develop clear and realistic performance expectations for our people 	<ul style="list-style-type: none"> • Maintain and seek to diversify current income streams • Maintain sound financial management processes • Ensure an effective governance structure is maintained • Build a diverse and engaged membership base • Develop a Partnerships Strategy to leverage existing and future priorities • Partner and collaborate with the national volunteering network 	<ul style="list-style-type: none"> • Lead and partner in the development of Tasmanian volunteering research • Participate in National volunteering research projects and discussions • Instigate and facilitate conversations on volunteering research across the Tasmanian volunteering community

finances

Our full Financials for 2019-2020 are available in a separate Audited Financial Report on our website

www.volunteeringtas.org.au/about-us/annual-financial-reports/



STRATEGIC FOCUS AREA

volunteer engagement

The Volunteering Tasmania team is always keen to promote the countless benefits of volunteering, to inspire the community to take that first step into a new volunteering journey, and to provide information about where to begin.



community events

Attending community events gives us the ideal opportunity to inspire potential volunteers, and to share our experiences and knowledge of volunteering.



introduction to volunteering

Our Introduction to Volunteering sessions offer current and potential volunteers an overview of their rights and responsibilities as volunteers, the benefits of volunteering, and how to find the perfect role.



referral service

Whether by accessing our online search portal or by contacting our Referral Office, we enabled hundreds of people to apply for volunteering roles.

inclusive volunteering

We have joined a consortium which includes the Volunteering Peak Bodies from ACT and NSW to implement a new program. The program, which is funded through the National Disability Insurance Agency, supports people with disability to volunteer, and supports volunteer organisations to provide greater opportunities for people with disabilities to engage in volunteering.

volunteer engagement

135
award
nominations

over

10
award
categories

10,000
volunteers
recognised.



volunteer recognition

The 5th Annual Tasmanian Volunteering Awards were originally scheduled to take place on Monday 18 May 2020, but due to the impacts of COVID-19 restrictions we postponed the ceremony. We look forward to celebrating our finalists in late 2020.

We received 135 nominations across 10 different categories, and all nominees will receive a Recognition Certificate. While the number of nominations received is lower than the previous year, the impacts of COVID-19 were felt heavily across volunteer-involving organisations during this time.

During National Volunteer Week we ran our Volunteer Recognition Program for the second year. As part of this program we recognised almost 10,000 volunteers across 75 Member organisations with individualised Certificates of Appreciation. These certificates were co-signed by Tasmanian Premier The Hon. Peter Gutwein.



National Volunteer Week 2019

member feature:
ten lives



Ten Lives is the largest dedicated cat shelter in Tasmania. They are a voluntary, self-funded animal welfare charity committed to caring for and rehoming the unwanted cats and kittens of Southern Tasmania, improving feline welfare in Tasmania, and encouraging responsible cat ownership.

Volunteers are a huge and integral part of Ten Lives, and have been for the past 70 years. The organisation is overseen by a voluntary Board and has an army of volunteer foster carers who open their hearts and homes to cats in need. In addition to this are the numerous volunteers assisting with daily operations, enabling Ten Lives to achieve their goals.

In the Ten Lives magazine, *Scratching Post*, volunteers are featured and interviewed. When asked what surprised her most about volunteering for the centre in the Autumn 2020 issue, volunteer Animal Care Attendant Maggie commented that it was the “amazing attention to the feelings and needs of us volunteers.”

This is clearly demonstrated by a recent Ten Lives development, a Resilience Program, which is not only offered to staff but also to the volunteers.

The Resilience Program involves sessions with a clinical psychologist three times a year, looking at understanding, building, and maintaining resilience. This is accompanied by a daily meeting schedule and weekly fitness session with personal trainers. The exercises are low impact and are designed to be accessible to all ages and fitness levels.

Ten Lives Volunteers

Each and every aspect of Ten Lives is improved on by the hard work of their volunteers in a large variety of areas and specialisations across the whole organisation.

- Animal Care
- Administration
- Creative Assistants
- Edu.Cat Facilitators
- Foster Carers
- Op Shop
- Shop & Adoption Room
- *& more!*

Involvement in the animal welfare industry can be emotionally overwhelming at times. Witnessing the high rate of animal abandonment, exposure to animal cruelty and neglect, and the heavy demands of kitten season can potentially lead to volunteer burnout. This Program was developed to support all members of the Ten Lives team, and aligns with the following National Standards for Volunteer Involvement:

- **Standard 2: Commitment to Volunteer Involvement**
- **Standard 5: Support and Development**
- **Standard 6: Workplace Safety and Wellbeing**
- **Standard 7: Volunteer Recognition**

Although Ten Lives commenced the Resilience Program with the aim of helping their team with the sometimes confronting and strenuous work of kitten season, it has been incredibly beneficial to have such a program in place during COVID-19. It has been a vital way to keep the Ten Lives volunteers engaged and thriving during these difficult times.



special feature:

covid-19

The impacts of COVID-19 were first felt in Tasmania in early 2020, when on the 19th of March the Tasmanian Government declared a state of emergency.

Volunteering Tasmania responded early to the pandemic, closely monitoring all advice from the World Health Organisation and both state and federal Departments of Health. We began developing a suite of resources to offer advice and guidance to volunteers and volunteer-involving organisations.

We were able to rapidly transition to working from home and suspend our Referral Service to promote social distancing. Recent investment in cloud-based servers and IT infrastructure was of great value in allowing us to respond rapidly and flexibly to remote working during the pandemic.

Volunteer Engagement

COVID-19 restrictions forced many organisations to pause their volunteering programs and activities. Volunteering Tasmania experienced a surge of enquiries from current volunteers eager to assist in other areas while waiting for their usual activities to resume, and from new individuals with a desire to support and assist in the pandemic response.

This surge in volunteer interest coincided with a number of organisations running essential volunteer-delivered services experiencing an increase in demand. As a result, our emergency management platform (EV CREW) was activated and received additional Government funding support to assist with the community's needs.

EV CREW is a volunteer database that is activated in response to emergencies, whether it be fire, flood, or pandemic. In the case of COVID-19, volunteers registered with EV CREW were offered opportunities to volunteer for organisations that provide essential services to the most vulnerable in the community. Meal deliveries, telephone social support and outreach, emergency relief assessments, creating food hampers, and more – all vital services that could not be performed without volunteers. 1,158 new volunteers registered for EV CREW between March and June 2020.

Sector Development

In order to continue to deliver vital sector development opportunities during this crisis we implemented the use of video conferencing platform Zoom. We also conducted two 'Member Connect and Share' sessions online, allowing our Member organisations to come together and share ideas for managing their volunteer activities throughout the pandemic.

Volunteering Tasmania is the Convenor and Secretary for the Southern HACC Forum, a collaborative opportunity for 67 Home and Community Care (HACC) and Commonwealth Home Support Program (CHSP) funded organisations to network, share and connect, and distribute relevant information to assist in service delivery. During the COVID-19 response VT became the State HACC Forum convenor, facilitating sessions online, maintaining vital connection, and responding to the needs of the group by developing additional Collaborative Conversations sessions for further support and networking.

The Tasmanian Government recognised the importance of the volunteer sector through this time and provided **\$130,000** in additional funding to VT to support volunteers and community-based responses during the pandemic.



Advocacy and Policy

Volunteering Tasmania are proud of our strong advocacy and policy position throughout COVID-19. We were at the forefront of advocacy around volunteer safety and use of PPE in community settings, prompting the Department of Health to release more dedicated support and resources to community organisations operating in the pandemic response. We were one of the first volunteering organisations nationally, and one of the first Tasmanian peak bodies, to release resources to support the sector. We have raised issues around duty of care for volunteers, insurance coverage in the pandemic, discrimination concerns, safety planning, and resourcing for social recovery in councils.

We conducted two surveys (March and June) to understand the impact of the COVID-19 pandemic on volunteering programs. 90% of volunteer-involving organisations surveyed reported that their volunteering programs had been affected in a significant way. Approximately 70% of these volunteering programs had been suspended altogether.

The Premier's Economic Social Recovery Advisory Council (PESRAC) was set up to give the State Government recommendations on the COVID-19 recovery and rebuild for Tasmania. Volunteering Tasmania developed a submission for PESRAC to ensure that the impacts of COVID-19 on the volunteering sector did not go unnoticed. Volunteering is an essential part of Tasmania's recovery and rebuilding. It is through volunteering that we build more resilient and connected communities. This was recognised by PESRAC with two recommendations specifically related to volunteering in their first report.

Building from the surveys we had conducted and feedback from the community, we developed a suite of evidence-based informative resources to guide and support volunteers and organisations through the uncertainty of volunteering during COVID-19. These resources were made freely available on our website and were heavily promoted through our monthly eNewsletters.

Initiatives we put in place to support our team during COVID-19 included:

- Online 'Daily Catch Ups' for 30 minutes each workday
- A Buddy System to keep an eye out for one another
- Online afternoon tea social catch ups (optional)
- Online 'end of the week' work drinks (optional)
- Online communication system for social interaction, better collaboration, and sharing of ideas and gratitude
- Weekly online Health and Wellbeing Program with individualised assessments
- Regular online teambuilding workshops
- Fortnightly reminders about our Employee Assistance Program (available to paid staff & volunteers)
- Working from home allowance
- Fully flexible working environment and conditions, including remote working and reduced hours

Profile and Reputation

Volunteering Tasmania maintained a strong social media presence throughout the pandemic, providing regular updates on our activities and news relevant to the sector. Our following and engagement has grown as a result, and we have been approached several times by the media to provide 'Talking Points' for newspapers, and interviews for commercial and community radio on topics such as the impact of COVID-19 on volunteering, EV CREW, and the future of volunteering within Tasmania.

Most of all, we are so proud of the resilience and strength that has been demonstrated by our team throughout this period. Our team's relationships are stronger than ever, our determination to excel at our work has never faltered, and despite the challenges that such an upheaval can cause, the quality of our outputs have remained of a consistently high calibre.

member feature:

australian red cross - tasmania



Red Cross has been responding to emergencies and providing humanitarian assistance in Australia since 1914. The organisation is committed to supporting individuals and communities to prepare for, respond to, and recover from emergencies.

During the COVID-19 pandemic Red Cross Tasmania reached out to Volunteering Tasmania to get support in recruiting new volunteers through the EV CREW emergency volunteering program.

Red Cross was commissioned by Communities Tasmania to provide psychosocial wellbeing support to people in quarantine in Tasmania via a daily phone call. Volunteers are trained to make these phone calls to people across the State. In some cases, people need mental health, social or financial support, or they may have special dietary or medication needs. In these cases, the volunteers report back to Red Cross, who refers clients' needs to Communities Tasmania or other relevant organisations to ensure their needs are met.

Couple Amanda and Ian both put their hands up to help from the safety of their own home to volunteer as Telephone Outreach volunteers. "We moved to Tasmania after we retired and we were looking for ways to connect with our local community," said Ian. "We started volunteering for Libraries Tasmania to support people with literacy, numeracy and CV writing skills.

While volunteering for the library, we found out about EV CREW and we participated in an Emergency Support Workshop with Red Cross late last year. When the Telephone Outreach role was advertised during the COVID-19 lockdown we both took up the opportunity to help."

When asked what it has been like to call people in quarantine Ian said that it has been interesting to speak to such a diversity of people. Some are grandparents coming to Tasmania to visit their newborn grandchild for the first time, while others have difficult family circumstances that made them return to Tasmania. "It has been really tough to hear people's stories when they are in quarantine so they can attend a funeral. These people are grieving while stuck in a hotel room, and all they want is to give their family members a hug. Having these diverse phone calls gives you a new appreciation of life."

Another crucial service where EV CREW assisted to increase surge capacity is for the Red Cross Delivered Meals program in Campbell Town, Queenstown, and Scottsdale. Volunteers deliver nutritious meals to people of all ages, who cannot reasonably get a meal for themselves, because of sickness or a temporary medical condition. Volunteers deliver these meals to the client's home with a friendly smile, providing some much-needed social support.

EV CREW has also been able to assist Red Cross in recruiting surge capacity volunteers for various Red Cross stores and for their Community Visitor Scheme, supporting lonely elderly Tasmanians through social connection with a regular visit from a caring volunteer.

advocacy and policy

Volunteering Tasmania is passionate about ensuring the voices within the volunteering sector are heard. Whether it be the hardworking staff within volunteer-involving organisations, or the volunteers themselves, we aim to advocate on their behalf and hear what they need. We achieve this through conducting surveys, attending forums and consultations, liaising with Government, and keeping lines of communication open with those in our community.

Some examples of our activities include:

- Representation in the fortnightly Tasmanian Peak Body Network during COVID-19 response and recovery phases
- Submission to the Premier's Economic and Social Recovery Advisory Council (PESRAC) through TasCOSS's consultation and through a roundtable with the PESRAC secretariat
- Contribution to 12 submissions to the Federal Government and multiple contributions and advice at State Government level.

state of volunteering report 2019

This was a strategic investment by the VT Board and funded through VT cash reserves (2018/19). This important research is being conducted every 5 years. This edition was launched by the Premier (Will Hodgman) at Volunteering Tasmania's 25th Anniversary celebrations at Government House in September 2019 just prior to the State of Volunteering Symposium. The report focused on the economic, social and cultural value of volunteering to Tasmania and significantly underpins our ongoing work.

budget priority submissions

VT prepared a Budget Priority Statement (BPS) for the Tasmanian Budget 2019/20 and informed a BPS consultation strategy that included in-person consultations, digital engagement and a VT postcard strategy which gained an additional 67 respondents. The BPS outlines the case for a Tasmanian Volunteer Strategy, a Minister for Volunteering, a Volunteer Engagement Project, and a Volunteer Support Program.

safeguarding volunteering project

The aim of this project is to work with local communities and their councils to build community-based volunteering strategies to ensure that there are enough volunteers in Tasmania to meet future needs over the next 10 years and beyond.

COVID-19 impacted on the commencement of Phase 2 of the Safeguarding Project, Community Co-Design; however, the project has gained momentum with all three pilot councils now selected and engaged. Clarence, Devonport, and Huon Valley councils have completed online co-design training and strong relationships have been developed in each region. Recruitment has commenced for all Local Volunteer Network Groups and the consolidation of data and research is being shared and communicated with the sector and Safeguarding project stakeholders.

stakeholder surveys and forums – covid-19

Volunteering Tasmania undertook two surveys and held two member forums to better understand the impacts of the COVID pandemic as it unfolded and to ensure that emerging issues and opportunities were raised with both the Tasmanian and Federal Governments.

sector development



We are passionate about increasing the skills and knowledge of volunteer managers. Good volunteering programs don't just happen overnight – they take planning, structure, management and coordination. We are dedicated to providing professional development for those in the sector, to assist them in making volunteering experiences as positive as they can be.

Along with our bi-monthly Managers of Volunteers Network Meetings, we offered a range of development opportunities including Grant Writing, Activate Your Volunteer Program, The Power of You (International Volunteer Managers Day), Courageous Conversations & Managing Change, and Privacy, Confidentiality & Ethics.

In total these meetings attracted over 400 attendances, with more than 175 unique individuals attending multiple meetings.

We did not let COVID-19 stop us! From March onward we moved our training opportunities online, implementing Zoom so people could join in from the comfort of home. This proved to be very popular and had the added benefit of flexibility with the lack of travel time!

Some of our highlights:

- Announced the inaugural **Continuous Professional Development (CPD) Program** for leaders of volunteers. This program formally supports professional development and recognises volunteer leadership.
- Launched the **Professor the Honourable Kate Warner AC Scholarship**, named after our patron, the Governor of Tasmania. The scholarship supports an emerging volunteer manager to further their knowledge and skills through professional development opportunities. Our inaugural scholarship recipient is Hannah Rogers of Edge Radio.
- Held the **State of Volunteering Symposium** with over 135 attendees joining us for the state-wide conference. The event featured speakers and exhibitors from both Tasmania and interstate, and our CEO Lisa delivered a presentation on our State of Volunteering Report 2019.
- For **International Volunteer Managers Day** we held 'The Power of You', a professional development workshop for those who manage volunteers. Not only was the day a great opportunity for networking, it provided practical tools and insights to be implemented in volunteer management.
- Hosted monthly forums to support organisations that deliver **Home and Community Care (HACC)** and **Commonwealth Home Support Program (CHSP)** funded services. Many of these organisations rely on volunteer support to deliver services to Tasmanians in the aged care and disability sectors.
- Formed two **Communities of Practice (CoP)** to support the development of volunteer programs. One comprises several experienced volunteer managers from a cross section of industries and sectors; the other is targeted to volunteer programs from HACC and CHSP funded organisations.

profile & reputation



At Volunteering Tasmania, we endeavour to build the profile and reach of volunteering, and to reinforce its significance within the community. We want to raise awareness of what it is that we do as a peak body, and to strengthen our reputation and relevance in order to support our advocacy for the volunteering sector.

jubilee celebration

In 2019 we celebrated Volunteering Tasmania's 25th year with a **Silver Jubilee Celebration** at Government House. Our Patron, Her Excellency Professor the Honourable Kate Warner, AC, Governor of Tasmania hosted over 150 guests including several of VT's founders. Other guests at the special celebration included volunteers, Members, our staff and Board, former CEOs, and representatives from all levels of government.

national volunteer week

COVID-19 did not stop us celebrating **National Volunteer Week 2020!** Instead of getting out and about, we got online.

- Participated in a national online campaign, the 'Wave of Appreciation'
- Arranged special 'thank you to volunteers' videos from Her Excellency the Governor of Tasmania, Premier Peter Gutwein, and Minister Jeremy Rockliff
- Shared some inspiring interviews with speakers from across the world
- Had a media presence in multiple newspapers, radio interviews, and a television news item in recognition of volunteers
- Distributed almost 10,000 Certificates of Appreciation to volunteers across 75 organisations

 **3,900** e-news subscribers

 **716** linked-in followers

 **1,115** twitter followers

 **1,004** instagram followers

 **5,602** facebook followers

our people



VT Student Volunteer Ornella Dandolo

Volunteering Tasmania could not be the organisation it is without the people involved.

VT is governed by a dedicated Board of Directors, volunteering their time and knowledge to provide strategic oversight to ensure the sustainability of our organisation long into the future.

Our office volunteers are a small but committed group and are an integral part of what we do. They assist us in endless ways, offering their time and passion with a smile.

Our staff throw themselves into their work with great enthusiasm, bringing a wide diversity of experiences, knowledge, and skills from varied backgrounds. Located in Hobart and Burnie, we have mastered the art of working as a team from opposite ends of the state to achieve our goals.

OUR BOARD

Georgie Ibbott (Chair)

Dr Sonia Shimeld (Treasurer)

Stephen Porter

Dr Claire Ellis

Damian Gill

Stephen Davy

Suzy Kidd

Nicky Snare

Darren Pullen

OUR STAFF

Dr Lisa Schimanski

Shanthini Gurung

Kate Crawford

Maree Gleeson

Sarah Martin

Amy Bailey

Julia Fassina

Emily Carter

Sanne Reijenga

Vija Hughes

Clint Bertenshaw

OUR VOLUNTEERS

Callum Jones

Emily Morrisby

Ornella Dandolo

Thankyou and farewell

BOARD

Helen Geard

Ainstie Wagner

Lauretta Stace

STAFF

Veney Hiller

Stuart Schultz

Christine Widjaya

Michael Vivarelli

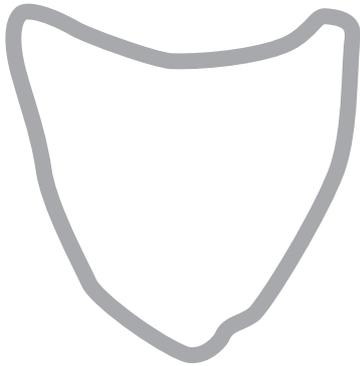
VOLUNTEERS

Rosalie Stevens

Julie Rattray

Andrea Woodward

organisational strength



209 Members

126 Organisation,

71 Individual (+5 Life)

8 Corporate

152 South, 36 North, 22 North West

(As at Jun 2020).

knowledge base



Having a strong research and evidence base is essential to promoting and sustaining volunteering within Tasmania.

Our advocacy, policy and operational work is backed by research and consultations with the volunteering sector. This ensures that Volunteering Tasmania can continue to effectively advocate for and support volunteering in our state.

Some research highlights include:

We launched the **State of Volunteering Report 2019**. This research piece was a comprehensive look at the characteristics of volunteering in Tasmania, the profile of volunteering organisations, and the economic, social, and cultural value of volunteering in our state. The research follows on from our 2014 report, which allowed us to look at trends in volunteering in Tasmania and predict future developments.

Volunteering Tasmania is part of a network with the other **Volunteering Peak Bodies** across Australia. This allows us to remain abreast of national trends and updates, interstate opportunities, and collaborate wherever possible in research and submissions.

Volunteering Tasmania is a member of the **Tasmanian Community Sector Peak Body Network**. This network shares issues and opportunities and provides a collective voice to government. This was particularly important through the COVID-19 pandemic.

acknowledgements

We would like to thank the many individuals, organisations, and businesses who we have worked with and who have supported us this financial year. Those who have contributed their time, knowledge, expertise, funding, a platform for us to share, we thank you all.

Your support allows us to continue our work, and to continue the promotion of and access to best practice volunteering in our state.

The Australian Government - Department of Health;
Department of Social Services; National Disability Insurance Agency

The Tasmanian Government - Department of Communities; Department of Health

Anglicare Tasmania	Fundraising Institute of Australia	Spirit of Tasmania
AON Insurance	Hydro Tasmania	TasNetworks
Aurora Energy	Lifeline Tasmania	TasPlan
Be Collective	Local Government Association Tasmania	Tempus Innovative Solutions
Better Impact	Old Woolstore Hotel	Triple M Hobart CoMMMunity Calendar
CatholicCare Tasmania	SEEK	University of Tasmania
Corporate Communications Tasmania	Seven Tasmania	VIRA



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