



volunteering
TASMANIA
Be Connected



**volunteering
tasmania
annual report
2018/2019**

www.volunteeringtas.org.au

Vision

**We are the leaders for volunteering
in Tasmania**

purpose

**Helping Tasmanians experience
the benefits of volunteering**

As the state-wide peak body for volunteering, we strive to connect and make a positive impact on the volunteering sector. Our focus is balanced between volunteers who offer their time, the organisations that involve them, the professionals who manage them, and the communities which benefit. We are enormously proud of the work we do and feel privileged to represent our Members.

Governor's Message



Her Excellency Professor the Honourable Kate Warner



As the Patron of Volunteering Tasmania I am delighted to write this Foreword for the 2018-2019 Annual Report. In the five years of my Governorship I have engaged with Volunteering Tasmania each year, notably through the hosting of the annual Tasmanian Volunteer Awards – a VT innovation which has proven to be a great success in acknowledging and honouring the work and commitment of our wonderful volunteers all across the island.

When I talk to volunteers and to VT staff and supporters I am always impressed at the sheer variety of ways in which Tasmanians donate their time to do their bit to help our society. These include in the areas of sport and physical recreation; religious matters; welfare and community arrangements; corporate volunteering; parenting, children and youth; animal welfare.

The year 2019 marks the 25th Anniversary of Volunteering Tasmania, a significant milestone that is being duly recognised through the course of the year. VT staff and financial and other support organisations are to be congratulated for ensuring that your volunteers are able to work in environments and conditions that are safe, and that volunteers receive the policy advice,

technical and moral support and development that is necessary for them to effectively carry out their work, often in difficult conditions and at unsociable hours.

Statistics do not lie and those in the Annual Report tell the story of volunteering so effectively that there is no need for me to repeat them in this Foreword. Suffice to point out that were those countless hours and millions of dollars-equivalent not part of our social fabric, Tasmania would be a far poorer and more needy place.

In conclusion, Volunteering Tasmania continues to thrive and expand and in doing so energises not just our island state but the country. In the words of your National Chief Patron, His Excellency General the Honourable David Hurley, Governor-General: "Volunteers exemplify the richness of spirit to which we should aspire and that makes our nation the place it is." I thoroughly endorse this view and I wish all Tasmanian volunteers and VT staff and supporters the very best for the forthcoming year.

A handwritten signature in black ink, appearing to read "K Warner".

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Joint CEO and Chair Statement



Dr Lisa Schimanski
CEO



Georgie Ibbott
Chair of the Board

This year marks 25 years of Volunteering Tasmania. Being the first year for both of us as CEO and Chair it has been a year of learning, of growth and of action.

First and foremost we pay tribute to our founders and Life Members who exemplify what it is to be a volunteer, with many years dedicated to volunteering themselves and to supporting the volunteering efforts of many many others. Thank you for your foresight, your determination and your passion in establishing Volunteering Tasmania. I encourage you to read their personal stories in this annual report.

Volunteers are at the heart of everything we do at VT. Supporting their endeavours has been achieved through a range of activities, including community events to promote volunteering, as well as a referral service that goes from strength to strength in connecting willing volunteers with organisations. We were also proud to support the Huon Valley Council coordinate their volunteers at their evacuation centre during the bushfires this past summer.

Volunteering Tasmania has continued to provide strong advocacy and policy support to the

volunteering sector. A highlight was a dedicated series of resources on the boundaries between work and volunteering – this series highlighted some of the complexities of volunteering. We continue to engage frequently with government to ensure they recognise the true value of volunteering to our state and to encourage their investment in this enormous workforce.

We know that our volunteer involving organisations deliver over \$4 billion in economic, social and cultural benefit to Tasmania every year. Volunteer Managers and coordinators are the engine room of this activity. It is due to their dedication and hard work that organisations can efficiently and effectively utilise volunteers, and volunteers can have a productive and enjoyable experience. We congratulate our sector for supporting the ongoing development of their managers and coordinators through sector development and training activities. This year VT focused on project management support to organisations and governance training for boards and committees.

This was the fourth year of the Tasmanian Volunteer Awards and it was our biggest year yet. We had a record 220 nominations across ten

categories. This included our inaugural lifetime achievement Award, for which there were so many amazing nominations that we had 6 finalists. We would particularly like to acknowledge the Premier's Tasmanian Volunteer of the Year; Tania Watson for her amazing work with the charity Share the Dignity – what a worthy ambassador for volunteering. Alongside the Awards, Volunteering Tasmania also recognised the work of over 4000 of our members' amazing volunteers. You are all winners to us.

Volunteering Tasmania is always looking to invest back into our sector. This year we drew down on accumulated funds and commissioned the State of Volunteering Report (conducted every five years) This gives us insights into trends in volunteering

and within the sector. This report is an integral component of our research-base, our advocacy and our continued capacity building as a sector. The results of this report will ripple through our work over the coming years.

Thank you to our major funders, the Tasmanian Government and the Australian Government. Our thanks also to our Members and our partners for all your support over the past 25 years.

Volunteering Tasmania is only as strong as our team. We would like to pay tribute to all our amazing staff and volunteers, your passion and energy for volunteering and for our organisation is inspiring. Together we know we can make a difference.

Please join us in celebrating an amazing 25 years and looking forward to our next 25.

Past and present... Chief Executive Officers

Nick Toonan

Peter Colburne

Maxine Griffiths

Adrienne Picone

Alison Lai

Dr. Lisa Schimanski



Celebrating  25 years





Founders and Lifetime Members



Helene Whitehead

Helene encourages others to consider volunteering because “it gives people the privileged opportunity to continually learn new things, develop great friendships and develop humility from helping others”.

Helene is a founding member of Volunteering Tasmania which emanated out of her desire to see a dedicated place where volunteers could be supported and trained across the state. Working as a Family Support Worker in the late 80s Helene engaged volunteers to work alongside her in delivering care to clients. With her colleagues from a number of other community based organisations, she became acutely aware of the importance of volunteers to the Tasmanian community and the need to put in place formalised induction and training programs to ensure they remained supported and engaged in their work. Being dedicated to the retention of volunteers Helene and her contemporaries started lobbying for funding from the Commonwealth Government to achieve a dedicated place for volunteers to be supported and this became a reality in 1994. Her involvement with the organisation from the early years witnessed her in many roles including being President, Vice President and now a valued fundraiser.

As a young girl she was introduced to volunteering when she typed the church newsletter at her parent’s request. This was followed by work with the Red Cross Blood Bank and then Lifelink in 1975. Her long association with Lifelink continues today through volunteering with the telephone crisis line. Adaptable in many situations with an enthusiastic and curious disposition Helene has always gone looking to understand what is going on and how she can contribute. Her very practical administrative skills in record keeping, note taking and reporting have helped many organisations to keep their business tidy, something she sees as very much required in community organisations who have volunteers. Helene encourages others to consider volunteering because “it gives people the privileged opportunity to continually learn new things, develop great friendships and develop humility from helping others”.

Founders and Lifetime Members



June Hazzlewood

Through her volunteering she has also given others the opportunity to grow and this is reflected in the many prestigious awards she has received including the Prime Minister's Centenary Medal and an OAM and achieving her PhD at the age of 75.

As one of the founding members of Volunteering Tasmania June is no stranger to taking on a challenge and creating places for people to thrive. Twenty five years ago June along with a few of her contemporaries saw the need for Tasmania to have a dedicated organisation for volunteers just like the other states. Persistent lobbying to federal government authorities saw the beginning of Volunteering Tasmania emerge out of the establishment of the Tasmanian Volunteering Centre in 1993. Since then June has remained involved in the organisation contributing through Volunteer Tas Workshops attendance and volunteer community committee service. Her lifelong love of volunteering started as a child in Rockhampton when she used to push a wheel burrow up a hill to deliver goods to the folk on the Range. Today she cannot imagine a life without volunteering and given that the word "no" dropped out of her vocabulary years ago there has been no shortage of opportunities for June to share her talents and skills.

Through her volunteering she has also given others the opportunity to grow particularly in the education and training sector and this is reflected in the many prestigious awards she has received including the Prime Minister's Centenary Medal and an OAM and achieving her PhD at the age of 75. Along with her numerous volunteering commitments she is still involved in OPEN - the Launceston Computer Group Club for seniors, which she co-founded with Mollie Campbell-Smith AM MBE in 2001, and is most proud of because it is totally run by senior volunteers. Her advice to others who are thinking about volunteering is to choose your niche and something that you are interested in, do your search to find the best fit for your talents and trust word of mouth recommendations from people you know. But most importantly "Beware of saying yes before over committing". Sage advice from an "over committer"!

Founders and Lifetime Members



Sylvia Godman

To Sylvia volunteering is “more than just donating your time, it involves an engagement with life through reciprocity.” She has witnessed this in her variety of volunteering roles within community, health and advocacy..

As one of the early pioneers of formal volunteering in Tasmania, Sylvia became involved in volunteering through her work with the Statewide HACC Volunteer Managers training service in the early 1990s when she was working as a social worker at Wyndarra in Smithton. Along with Jill Lowrey and Helene Bourke she “got caught up in the movement” to get volunteering valued and recognized in Australia and Tasmania which led her to hold positions on both the National and State Volunteering Boards and was an instrumental force in getting the national conference held in Tasmania in 1996. Sylvia is a proud Honorary Life Member of Volunteering Tasmania and maintains a keen interest in the progress and achievements of the organisation. Across her life she has experienced the great rewards of volunteering especially in relation to the way it can help you to gain a deeper understanding of humankind and the impact it can have on changing and moving society forward.

To Sylvia volunteering is “more than just donating your time, it involves an engagement with life through reciprocity.” She has witnessed this in her many and varied volunteering roles with Brownies, Guides, campaigning for nuclear disarmament, lobbying for improved health conditions in communities and advocating for community sporting groups. More recently she has taken on the voluntary coordination of a social activity group “Share and Care” in her local community, for a small group of over “75”s who mostly live independently. After a time away from volunteering due to family commitments, she is re-engaging with her community and has regained relationships that she felt were in danger of being lost. “I have been re-energized with my agreement and commitment to take on a role that was vacant and needed in order to keep a viable, much enjoyed community group from folding”. For Sylvia volunteering is a Win Win for all.

Founders and Lifetime Members



Shirley Haas

If it wasn't for the early vision of many people who dedicated their hearts and minds to Volunteering Tasmania in the 90s, the organisation wouldn't be what it is today.

Shirley played an instrumental role in the development of a representative body for volunteers in Tasmania in the early 1990s when she worked alongside her contemporaries Robert Walden, Jill Lohrey, June Hazzlewood, Helene Bourke and Sylvia Godman and many others to prepare the early government submissions to gain funding for a volunteering body in Tasmania. Shirley's early career pathway in recruiting, training and supporting volunteer adult literacy and basic education tutors throughout the 80s meant she developed a very good understanding of the needs of volunteers and the important contribution they make to communities. In 1993 funding was eventually awarded to Tasmania for a volunteering body that had its sole purpose to promote and support volunteerism in Tasmania just like the other Australian states. The centre was set up in Hobart.

Over the years Shirley has volunteered in many roles where she has shared her specific skills in management and administration. When she retired from formal work she joined the VT board and was an active member until 2011.

Shirley made a significant contribution to refining VT's governance when she coordinated the rewriting of the Board's policies, ensuring they were updated and aligned to reflect contemporary Board practices. After leaving the Board she assisted with the editing and proofreading of a number of VT publications including State of Volunteering Reports. She also wrote a potted history of VT for the 20th year anniversary in 2014. Her most memorable and rewarding volunteering experience was with her family when they sponsored an international student from Japan for 12 months in 1985. Despite the cultural and language differences, a wonderful relationship emerged that is still very strong today with regular communication and visits to and from Japan for significant life events. Shirley believes the greatest benefits of volunteering are that it keeps you busy and active and in touch with people and communities. "We would all be a lot poorer in many ways if we didn't have volunteering. Volunteers keep communities going economically and provide vital channels for connectedness."

Founders and Lifetime Members



Ian Pullen

Ian sees the future of volunteering as being exciting and providing opportunities for people. There is a wide world of opportunities and Volunteering Tasmania is a fantastic place for people to find their place.

Not many people can say that they have been a volunteer for most of their life but for Ian Pullen now 88 the desire to help out started at the tender age of ten when he was at boarding school in Western Australia. Just like his father before him Ian was a “joiner and a doer” which resulted in him becoming a volunteer across a vast array of activities over his lifetime “My arm automatically went up as soon as someone said, is anyone available?” His volunteering experiences include helping out at school during the war when staff were in short supply, in West Africa where, in addition to a United Nations posting he was a locum University lecturer in production management for a year and more recently in Tasmania with the National Trust. He joined Volunteering Tasmania in 2001 as a recruitment officer and soon became part of the Board of Management from which he became instrumental in helping VT move to a Board of Governance. Ian is an Honorary Life Member of Volunteering Tasmania, continues to attend the AGMs and maintains a keen interest in the development of opportunities for volunteers in Tasmania.

Ian sees volunteering as opening the door to wonderful experiences and meeting interesting and inspiring people. He has enjoyed the challenges that volunteering brings and has delighted in utilising his skills in public speaking and being able to share his knowledge as a manager in business and finance, as a teacher and educator and as a committee and Board member. Volunteering can also be challenging and this is something that Ian has relished over the years in meeting people who have helped shape and enhance his thinking and perceptions. He sees the future of volunteering as being exciting and providing opportunities for people beyond the perception that “you can only volunteer in the welfare sector or through saving trees”. There is a wide world of opportunities and Volunteering Tasmania is a fantastic place for people to find their place.

Strategic Plan 2018 - 2022

Strategic Focus Areas

Volunteer Engagement	Advocacy and Policy	Volunteer Sector Development	Profile and Reputation
<ul style="list-style-type: none"> • Increase community awareness of the benefits of volunteering • Provide access to volunteering opportunities • Deliver education and information to volunteers to enhance their volunteering experience • Celebrate excellence in volunteering 	<ul style="list-style-type: none"> • Advocate and champion volunteerism on behalf of the volunteering in Tasmania • Engage in Government decision making processes to influence positive outcomes for volunteering in Tasmania • Create, participate in and share contemporary volunteering research • Develop evidence-based resources and policy statements on volunteering 	<ul style="list-style-type: none"> • Coordinate networking between volunteer involving organisations to exchange knowledge and experiences • Deliver learning and development opportunities to build sector capacity and sustainability • Develop partnerships to support priority areas (emergency service volunteering, tourism and community services) 	<ul style="list-style-type: none"> • Build our profile and reach to reinforce our relevance, relationships and results • Execute an integrated marketing communications strategy to strengthen awareness of initiatives and successes • Evaluate and review activities to identify strengths and opportunities that can be built on to increase VT's profile in volunteering • Leverage our brand to grow the organisation • Leverage from the national network

Strategic Enablers

Our People	Organisational Strength	Knowledge Base
<ul style="list-style-type: none"> • Engage our people to be active participants in the design and implementation of our services • Provide opportunities for our people to reflect, share and develop a shared understanding of success • Provide opportunities for our people to develop their knowledge and apply their skills • Develop clear and realistic performance expectations for our people 	<ul style="list-style-type: none"> • Maintain and seek to diversify current income streams • Maintain sound financial management processes • Ensure an effective governance structure is maintained • Build a diverse and engaged membership base • Develop a Partnerships Strategy to leverage existing and future priorities • Partner and collaborate with the national volunteering network 	<ul style="list-style-type: none"> • Lead and partner in the development of Tasmanian volunteering research • Participate in national volunteering research projects and discussions • Instigate and facilitate conversations on volunteering research across the Tasmanian volunteering community

Strategic Focus Area

Volunteer Engagement

Supporting and celebrating volunteers



Community Events

Our team works tirelessly to promote the many benefits of volunteering and to provide information about volunteering opportunities to a broad and diverse cross section of the community.

Integral to that are the many community events we attend across the state. Where possible our Volunteer Events team attend and share stories and their experiences of volunteering.



900+
people engaged



VT attended 43 community events around the state



2,900+
event-goers

Introduction to Volunteering

In 2018/19 we continued to provide training to current and potential volunteers through the delivery of Introduction to Volunteering sessions across the State. The sessions provide a great opportunity for people new to volunteering gain a deeper understanding of their rights and responsibilities as a volunteer and to ask questions.



30 sessions were delivered
1,024 potential volunteers received training

Referral Services

Our Referral Office is the heart of our organisation, staffed by our wonderful volunteers our Referral Officers see hundreds of people a year and assist them into meaningful volunteer roles face to face and over the phone.



2,457 individuals have utilised our online self-referral portal Volunteer Connect.

330 people accessed our face to face referral services, with 1792 referrals

2019 Tasmanian Volunteering Awards

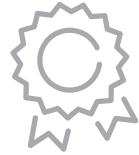
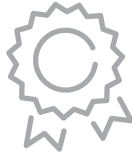


vt THE
2019
TASMANIAN
VOLUNTEERING
AWARDS



In its fourth year, the Tasmanian Volunteering Awards continue to be the only state-wide awards program recognising excellence in volunteering and showcasing inspiring stories of individual and organisational giving across Tasmania. The 2019 Tasmanian Volunteering Awards held at Government House acknowledged the valuable contribution volunteers made to the Tasmanian

community and signified the start of National Volunteer Week (20-26 May 2019). Patron of Volunteering Tasmania, Her Excellency, Professor the Honourable Kate Warner, AC, Governor of Tasmania hosted the finalists, their nominators, industry sponsors and VIPs at the official Awards ceremony.



220 nominations 10 Categories 37 Finalists 130 Attendees

Premier's Volunteer of the Year Award Winner



Tania currently leads a team of 70 volunteers at Share the Dignity, a not-for-profit organisation that collects and distributes essential sanitary items and other necessities to 57 local charities that support women in Tasmania experiencing homelessness, survivors of domestic violence, or experiencing financial hardship. Tania volunteers in addition to working full time as a teaching assistant in literacy support and studying for her associate degree in Education.

The Hon. Jacquie Petrusma MP, presented the 2019 Premier's Volunteer of the Year Award to **Ms Tania Watson** from Share the Dignity.



The 2019 Tasmanian Volunteering Award winners were

Premier's Volunteer of the Year Award Winner

Tania Watson - Share the Dignity

Lifetime Achievement Award

Edna Pennicott - Kingborough Helping Hands Inc.

Community Care and Health Award

Tania Watson - Share the Dignity

Sport and Recreation Award

Shelley Miller - Athletics Tasmania

Volunteer Program of the Year Award

Melanoma Tasmania

Best Practice in Volunteer Management Award

Di Mason- Melanoma Tasmania

Emergency Services Award

Kate Gillham- Tasmania Fire Service Campania Fire Brigade

Arts, Heritage and Tourism Award

Shirley Baker - Friends of Deal Island Wildcare Inc.

Education, Science and Technology Award

Jannie Fahey - Aurora Disability Service

Corporate and Civic Volunteering Award

Aurora Energy

Environment, Animal Care and Conservation Award

Anne & Peter Booth- Wildcare Inc.

Lifetime Achievement Award

The 2019 Tasmanian Volunteering Awards saw the introduction of the **Lifetime Achievement Award**, to recognise the lifelong volunteering efforts of those who have been giving of their time and skills in excess of 25 years.

It coincides with the 25 year Silver Jubilee for Volunteering Tasmania, and the 6 selected finalists who attended the Ceremony represented over **150 years of volunteering for our State**.



Meet the Inaugural Lifetime Achievement Finalists

Beverley Allen

Beverley Allen has motivated and inspired others for nearly 50 years with her service to Meals on Wheels in Longford. Her wise counsel and guidance to fellow committee members has steered the Longford branch through unbroken service provision and financial viability since 1971. Fiercely loyal to the organisation, Beverley has been a driving force in supplying tens of thousands of meals to the vulnerable and disadvantaged in our communities.

Rhonda Foster

Rhonda Foster is committed to building social and practical resources in her community. In her volunteer work over 43 years she has helped to sustain the Bridgewater High School Farm as an educational resource, created a commercial kitchen for the Bagdad Community, and reduced social isolation in the Bagdad and Kempton area through her coordination of monthly gatherings and luncheons. Rhonda is held dear in the hearts of many in her community, and is respected for her drive to ensuring sustainable resources for future generations.

Kaye Fox

Kaye Fox has a long and distinguished involvement with Ambulance Tasmania and is well known for her kindness and compassion to those around her. In addition to her frontline service as a volunteer ambulance officer, she is active in fundraising for many charities both local, national and international. Kaye is especially dedicated to the elders in her community, giving support and care whenever it is needed.

Christine Knight

Fifty years of volunteering is indeed a lifetime achievement. Christine's numerous roles have benefitted her entire community, from children in their formative years to elders, vulnerable people, new migrants and those with literacy needs.

She has even documented 160 years of history as the St John Hospital Historian – preserving this rich history for future generations. Truly community-minded, Christine always takes initiative where she sees a need.

the **Lifetime Achievement Award**, to recognise the lifelong volunteering efforts of those who have been giving of their time and skills in excess of 25 years.

Edna Pennicott (Winner)

Edna Pennicott's volunteering career spans over 40 years. She is the life force behind Kingborough Helping Hands, and the Kingston service of Loui's Van. Through Edna's initiative and generosity, countless people in the Kingborough community have received food, vouchers and household essentials when they've needed it. Edna reliably motivates and organises an army of volunteers, who collectively make a substantial contribution to Kingborough's social capital.

Douglas Renshaw

Douglas Renshaw is described as having 'generosity of spirit'. For some 33 years, organisations in Bicheno have benefitted from Doug's tireless commitment to make Bicheno a wonderful place to live. Doug has secured equipment for the elderly and disabled, has trained volunteers in bushfire safety, provided mentoring and practical advice to Men's Shed members, and generally shared his knowledge and skills generously with anyone who asks. Doug's affable nature has even drawn others into the wonderful world of volunteering.

Strategic Focus Area

Profile and Reputation

Increasing awareness
of volunteering



National Volunteer Week - Making a World of Difference



NATIONAL VOLUNTEER WEEK
20-26 May 2019

How will you celebrate your volunteers?
contact us for some great ideas...



This year marked 30 years of National Volunteer Week, the highlight of the annual volunteering calendar. It is an entire week dedicated to celebrating and thanking the generous people who contribute to and sustain our communities and who are genuinely 'making a world of difference'.

the volunteers around them. In 2019 we had the most successful year to date across social media, print, television and events.



19
volunteer
recognition
events



970
attendees

National Volunteer Week raises the profile of volunteering, inspires more participation and encourages all Tasmanians to see and appreciate



6
radio interviews



3 editorials
2 opinion pieces

3
news stories

Inaugural Volunteer Recognition Program

This year we launched the inaugural Volunteer Recognition Program, offering member organisations the opportunity to celebrate and acknowledge their entire volunteer work force with a commemorative Certificate of Recognition. In addition to our state-wide awards program, we were able to recognise

23
member organisations
involved



4000+
volunteers recognised



National Student Volunteer Week



Now in its sixth year, National Student Volunteer Week (NSVW) celebrates students who volunteer, and challenges more young people to experience the personal and professional benefits of getting involved in their communities through volunteering. Volunteering Tasmania held some

amazing events for Student Volunteer Week 2018 including a UTAS discussion panel on **'Ethics & Leadership in Volunteering'** with Volunteering Australia CEO Adrienne Picone and Vice Chancellor Prof Rufus Black amongst others, as well as expos, afternoon teas and our junior 'Intro to Volunteering' sessions at schools across the state

International Volunteer Day

A key date on the volunteering calendar and an opportunity to join with our friends and colleagues around the globe to acknowledge the enormous contribution that volunteers make to our world.

The United Nations theme for International Volunteer Day was 'building resilient communities'. Volunteering Tasmania was proud to promote and distribute resources to help recognise the day which was marked with a range of celebrations.

International Volunteer Day was also the launch of the 2019 Tasmanian Volunteering Awards campaign.



**International
Volunteer Day**



**VOLUNTEERS BUILD
RESILIENT COMMUNITIES**

Social Media

Our engagement and followers on social media



3888
e-news



592
linkedin



1485
twitter



868
instagram

4141
facebook



highest post reach
29,788
on facebook

Volunteer Story

Shelley Miller

Athletics Tasmania



There is no doubt that Shelley's dedication of her free time to the community has led to more community encouragement, involvement and participation to promote wellness, inclusively and being a role model to all women within the community.

Shelley has been a committed and dedicated volunteer to Athletics Tasmania. Shelley's passion for promoting community inclusion and participation has led her to volunteer in a variety of roles. This has included becoming a Race Director for the City to Casino for ten years and being on several event committees such as, Crank-e Hobart, Point to Pinnacle and Mona GASP fun runs. Shelley's contributions have led to a further improvement of management and safety to enhance the quality of fun runs for participants. Shelley's passion also led her to become the first female president of Athletics Tasmania, advocating to encourage women's involvement in sport and has mentored women to take on management roles, within this sphere.

She is also a founding member/advisor for the Tasmanian Road Runners and lobbied for their recognition by Athletics Tasmania as an affiliated club. There is no doubt that Shelley's dedication of her free time to the community has led to more community encouragement, involvement and participation to promote wellness, inclusively and being a role model to all women within the community.

Strategic Focus Area

Sector Development

Supporting volunteer organisations



Training and workshops

We support our sector by increasing the skills and knowledge of managers of volunteers.

Successful and thriving volunteer programs don't just happen. Volunteer programs are great because someone planned the activities, coordinated the shifts, implemented effective recruitment strategies, devised orientation and training programs, ensured job satisfaction and thanked the volunteers at the end of the day.

The role of the manager of volunteers is as diverse as the program itself and requires a broad range

of skills and expertise. Managers of volunteers need to collaborate, plan, think strategically, implement new and innovative ideas, support, listen and inspire.

Volunteering Tasmania is focused on continued development for our sector professionals.

We provide training, workshops and networking opportunities to ensure managers of volunteers have the skills and resources they need to find volunteers for their programs and keep them coming back.

Volunteering Tasmania completed an organisational review for the Tasmanian Men's Sheds Association to support their governance frameworks and organisational management.

Volunteering Tasmania is currently working with Tasmania's regional museums, across their volunteer and paid workforce to develop stronger volunteer strategies, including more diverse recruitment avenues.

Meals on Wheels has identified the need to recruit younger volunteers, in partnership with Volunteering Tasmania, they received a Healthy Tasmania

Community Innovations Grant to fund this project and secure the next generation of Meals on Wheels volunteers.

*Volunteering Tasmania successfully **supported 20 people** to complete a Project Management Certificate IV through the Institute of Project Management (\$60,000, Skills Tasmania)*

*Volunteering Tasmania successfully **supported 72 people** to attend Governance workshops for Not-for-Profits in rural and regional Tasmania through a grant from Department of Industry, innovation and science: Building better regions fund (\$19900)*

State-wide Network Meetings

Volunteering Tasmania's state-wide network meetings have continued to be very popular with, consistent positive feedback and increasing numbers. Managers of volunteers thrive in an environment where they have the opportunity to learn from their peers and share ideas with others in a similar role.



9 Network Meetings
130+ Participants

2018 Volunteering Symposium

Our 2018 Symposium was held in Hobart and Launceston with the theme 'Connect for Purpose'.

Over 100 delegates heard from leading national and local speakers who shared their insights and experiences and provided workable solutions to enhance and sustain volunteering in Tasmania into the future. The symposium was truly about sharing knowledge and improving outcomes for organisations and the sector.



International Volunteer Managers Day Volunteers Build Resilient Communities

November 5 was International Volunteer Managers Day. Volunteering Tasmania joined their members and others across Australia (and the globe) in thanking the wonderful people who manage volunteers. It is sometimes challenging for people to understand what managers of volunteers do, they are the ones in charge of looking after those incredible individuals who volunteer their time willingly to help our community.



“Managers of volunteers play a vital role. You need only think about any sporting club, community organisation, environmental or tourism group, arts or emergency service group to realise that every one of these requires management of volunteers.”

Volunteering Tasmania marked the occasion with events across the state. This included a social media campaign, and the production of a video featuring Carolyn Whamond, a qualified Volunteer Manager at Calvary Private Hospital who manages over 120 volunteers.



State-wide Forum

Supporting services that support older Tasmanians

Volunteering Tasmania has provided coordination support to the Southern Region Home and Community Care (HACC) Forums in 2018/19, in partnership with The Italian Day Centre.

In November 2018 a State-wide Forum was delivered. Volunteering Tasmania was pleased to provide facilitation for the event in partnership with Family Based Care. Over 80 organisations attended on the day. Volunteering Tasmania

organised contributions from guest speakers, workshops and panel members, in addition to producing the event booklet.

The event was a great success and is planned again for 2020.



Workshops included:

- **Volunteering Tasmania: Engaging your consumer in volunteering activity**
- **Council on the Ageing: Aged Care Royal Commission - What's happening and how can people participate?**
- **Family Based Care: CHSP Fees - Understanding fees, hardship and communication**
- **Launceston VFC Services: Engaging with Clients under 65**
- **CHSP Nutrition Service: Nutrition advice for your Programs - You get to sample the food they recommend!**
- **TasCOSS: Wellness and Re-ablement**
- **National Disability Services: Understanding the role of NDS**
- **Migrant Resource Centre Tasmania: Embedding culturally appropriate care in services to meet Aged Care Quality Standards**

2019 Bushfires

In January 2019, significant bushfires threatened many populated areas across the state. The Huon Valley was particularly impacted with a number of local townships at risk, causing the necessary evacuation of hundreds of people, pets and livestock.

Where there are community impacts, there are community volunteers ready to support.

In times of emergency in Tasmania, Volunteering Tasmania can be called on by the State Government to activate the EV CREW program (Emergency Volunteering - Community Response to Extreme Weather), an online registration portal for those wanting to offer their volunteering support. Following the immediate response, Volunteering Tasmania provides a matching service between interested volunteers and any registered community organisations requiring volunteers.

During January 2019, the number of additional registrations on the EV CREW database exceeded 350; registrations from those keen to be there for their fellow Tasmanians, bringing the total to over 1100.

In addition, Volunteering Tasmania actively supported the Huon Valley Council in managing the local community volunteers who arrived to help out at the PCYC Evacuation Centre in Huonville. Over 700 people and their pets sought shelter, information and support from the Evacuation Centre, and volunteers were vital in the logistical running of the Centre.

Volunteering Tasmania is now using the learnings from this event to further enhance the best practice support it can provide in future events, in partnership with local councils and volunteer involving organisations. VT has joined the Southern Regional Social Recovery Committee since involvement in January 2019 bushfires and participated in forums, presentations and research interviews to share learnings and gain insights.



Julie Groomer of the Australian Red Cross outside the evacuation centre at Huonville.
Picture Credit : MATT THOMPSON



Volunteer Story

Lisa Plohl

The Animal Evacuation Centre

Lisa's biggest passion, and driving force behind what she does is her love for animals and helping others.

Lisa was the coordinator of the Animal Evacuation Centre within the Huon Valley. Lisa's biggest passion, and driving force behind what she does is her love for animals and helping others. During the Huon Valley bushfires Lisa established the animal evacuation centre. Lisa's determination, organisation and most of all passion, allowed her to put in many hours raising awareness and gathering volunteers to assist.

Due to the nature of the event, Lisa had to use community networks and personal relationships to recruit volunteers. Lisa recruited 75 volunteers, who she managed and trained on the job. Lisa delegated work under pressure, develop operational systems for the centre, trained volunteers and allocated roles. The animal evacuation centre supported over 400 animals and 37 families during the event.

Strategic Focus Area

Advocacy and Policy

Influencing positive outcomes



Advocacy and Policy

A priority for Volunteering Tasmania has always been to ensure that the voices of volunteers are heard. We achieve this through attending forums, events, consultations and writing submissions to Government inquiries.

Volunteering Tasmania participated in or provided submissions for **14 separate state-wide advocacy issues** including the Budget Priority

Statement, responses to the Tasmanian bushfires, mental health, and replacement of paid staff with volunteers. We also contributed to **13 Federal volunteering issues**, predominantly through Volunteering Australia, including Draft Charter of Aged Care Rights in Australia, Federal election platform, Australian Taxation Office's audit to assess the effectiveness of the ACNC's regulation of charities and workplace sexual harassment.

Some examples:

- *Delivered the 2019 Budget Priority Statement to Government that represented the views, experiences and challenges faced by Members and the sector across the State. (Dec 2018)*
- *Attended Primary Health Tasmania Stakeholder Forum (Hobart) - Access to Psychological Services for people with a mental illness in Residential Aged Care Facilities*
- *Discussions with Unions Tasmanian and the Health and Community Services Union about how to determine when volunteer involving organisations are at risk of utilising volunteers to replace paid work*
- *Contributions to the Community Recovery Taskforce for the Tasmanian Bushfires*
- *Member of the Southern Region Social Recovery Committee*
- *Participation in the Kindness Rally 7th December 2018*
- *Presented at the Local Government Association of Tasmania conference in June 2019. Emergency Volunteering Community Response to Extreme Weather: How can we as leaders support those in crisis?.*
- *Presented at the All Hazards Symposium, UTAS: Presentation on the value of spontaneous volunteers*
- *Volunteering Tasmania Membership Survey 2019*
- *Presentation on trends in Volunteering to National Trust staff, volunteers and politicians*
- *Attended a Federal Government Roundtable on the Draft Charter of Aged Care Rights in Australia*
- *Contributed to Volunteering Australia's submission to the Federal Government on Draft Charter of Aged Care Rights in Australia*
- *Provided input into the Volunteering Australia pre-budget submission 2019-20*
- *Contributed to Volunteering Australia's Federal Election Platform, VT distributed this to all members and State and federal politicians and met with Federal politicians.*
- *Shared Volunteering Australia's Federal Budget Analysis with politicians and members*
- *Attended the COTA Aged Care Royal Commission Forum*
- *Provision of advocacy to Dept of Health (Federal) on behalf of CHSP providers regarding My Aged Care:-dual service provider challenge for consumers/service providers*
- *Contributed to Volunteering Australia's submission to the Australian Taxation Office's audit to assess the effectiveness of the ACNC's regulation of charities*
- *Attendance at national volunteering peak body network meetings.*
- *Volunteering Australia and Justice Connect are providing a joint submission into the Workplace Sexual Harassment Inquiry that is being held by the Australian Human Rights Commission*

Safeguarding Volunteering

There is significant evidence that changes are happening across Tasmania, particularly in regional communities, which are impacting on volunteering. To adequately address this, it is vital to understand the impact of any shifts in volunteering, and for communities, to plan accordingly and work together.

Volunteering Tasmania's 2018-19 Budget Priority Submission 'Safeguarding Volunteering - Securing Tasmania's Future', detailed a collaborative and multi-phase community development project designed to safeguard volunteering across Tasmania. The main aim of the project was to ensure that there were enough volunteers in Tasmania to meet future needs over the next 10 years and beyond.

In response to the submission, the Tasmanian Government supported Volunteering Tasmania to use its \$170,000 per annum project funding (\$510K over 3 years) to develop and implement the Safeguarding Volunteering in Tasmania Project 2018 – 2021.

To date, the project has achieved numerous milestones that have provided a comprehensive understanding of volunteering in Tasmania which are critical to safeguard its future. These include a literature scan of volunteering that identifies the core set of attitudes, motivators, needs and barriers which underpin a person's decision to volunteer. This included a segmentation and characterisation of volunteers. A research report using a range of publicly available data that models the difference between the number of people willing to volunteer in 10 years and the number of people needed to volunteer in 10 years' time.

Milestone activities over the next 18 months include profile reports for each of the 29 Local Government Areas in regard to volunteering in communities over the next 10 years. The co-designing and testing of a Volunteer Sustainability Framework in local communities, and a suite of tools and resources that will support Local Councils to incorporate volunteering into their strategic planning and community decision making processes.



SAFEGUARDING
VOLUNTEERING
- SECURING
TASMANIA'S
FUTURE

BUDGET PRIORITY SUBMISSION
2018-19



Volunteer Story

Christine Timms

parkrun Tasmania



Christine's overarching vision is to promote inclusiveness, mental well-being and community participation across Tasmania, in hopes to reduce obesity, isolation and depression.

Christine has been the central organiser of parkrun in Tasmania since 2014. Christine's volunteering efforts have positively impacted the community's mental and physical well-being. Christine works tirelessly to support and educate each parkrun event director and teams of support volunteers to help start a parkrun program. Christine's overarching vision is to promote inclusiveness, mental well-being and community participation across Tasmania, in hoping to reduce obesity, isolation and depression. Volunteering is the centre of Christine's energy and motivation for promoting, mentoring and educating new and

established volunteers to help run these events within their community. Christine is on call 24/7 for practical or technical advice to volunteers who may be lacking confidence or skills. Christine's dream is to get 1% of the Tasmanian population to run, walk or volunteer. Her dream is slowly coming true with involvement increasing from between 20 to 120 participants every week. Christine's biggest motivator is to help establish as many parkruns as she can around Tasmania.

Strategic Enablers

Our People

Our Board

Volunteering Tasmanian is governed by a committed Board of Directors, elected in accordance with the Constitution. The Board meets quarterly and provides strategic leadership and oversight. The Board balances social responsibility with financial sustainability. It ensures that effective risk management strategies are in place, sets the strategic priorities for the organisation and monitors the organisation's performance in delivering those priorities.

In 2018 we said goodbye to outgoing Chair Rachel Johnson. Michelle Ewington also left the Board to take up the position as Chair of the Board for Volunteering Australia. We also said goodbye Liz Lester and Donald Coventry. We would like to publicly acknowledge and thank them all for their contributions. In 2018 we welcomed new board members Ainstie Wagner and Laretta Stace.



Georgie Ibbot
Chair



Dr Sonia Shimeld
Treasurer



Stephen Porter



Dr Claire Ellis



Ainstie Wagner



Helen Geard



Laretta Stace

Our volunteers

Our volunteers are an integral part of our team, they assist us in so many ways and we are grateful for their ongoing contributions. Utilising our 'Value of Volunteering' calculator which can be found on our website, our volunteers contributed 2864 hours which equates to \$133,341.23.



**our volunteers contribute 2864
volunteer hours
and \$133, 341.23 worth of time**

Meet some of our volunteers

Meet Emily Morrisby

Emily Morrisby is 28-years-old, most days she is a nurse and a Business student at UTAS, but in her volunteering life she is VT's marketing and communications support officer. Emily wants to make a difference through her volunteering, and

wants to feel valued as well. She loves giving back to the community, helping those in need, and interacting with people. She plans to stay at Volunteering Tasmania for as long as she can.

Meet Ornella Dandolo

Ornella is studying a Bachelor of Business and Arts, and works three part-time jobs in addition to her volunteering at VT. Ornella describes herself as a fairly extroverted person, she enjoys socialising, meeting new people and learning skills from them. The things she appreciates most

in life are food and coffee, as well as her friends and family. Ornella's advice to others is "Volunteering is an invaluable way to gain experience for a future career as well as to build your network. Volunteering can help in so many ways, so if it has crossed your mind, give it a try!"

Meet Julie Ratray

Julie is a Volunteer Referral Officer. In her previous life she worked at the Reserve Bank before having children. After her children were born, she worked in retail and real estate. With her wealth of experience Julie loves helping potential

volunteers get out of their comfort zone and try something exciting and new. Julie enjoys hearing the joy in their success stories. She hopes to give volunteers the direction and support they were previously lacking to make the first move.

Meet Rosalie Stevens

Rosalie is a Volunteer Referral Officer. After retiring from full-time employment last year, she found she had time and experience that she could continue to offer. Rosalie says she is able to utilise the skills she has acquired over her career to

assist potential volunteers to find roles that best suit their interests and talents. Rosalie enjoys being part of the team at Volunteering Tasmania, and likes to meet people who are interested in assisting the local community.

Meet Callum Jones

Callum joined Volunteering Tasmania in 2017. Callum is an all-rounder who assists the Administration Officer and the events team. Callum also attends community events and is a volunteering ambassador. He graduated from the University of Tasmania in 2017 with a Bachelor of Arts with

Honours in Journalism, Media and Communications. Callum believes volunteering is integral because it holds the Tasmanian community together.

Our staff

We have an amazing team of staff here at Volunteering Tasmania. They are passionate, dedicated and inspired to support volunteering across Tasmania.

We employ 11 staff that work across two sites – Hobart and Burnie. The team is diverse, bringing a range of skills, qualifications and experience to the organisation.

This ensures different perspectives and a dynamic work environment, culminating in a commitment to our Members, supporting volunteers and striving to provide the best services within our resources.

Dr Lisa Schimanski	CEO
Ven�y Hiller	Deputy CEO
Shanthini Gurung	Finance Manager
Emily Carter	Administration Officer
Julia Fassina	Safeguarding Volunteering - Project Manager
Sarah Martin	Strategic Projects Manager
Kate Crawford	Innovation and Support Co-Ordinator - Community Sector
Maree Gleeson	Community Engagement Co-ordinator - North West
Stuart Shultz	Community Engagement and Events Officer
Michael Vivarelli	Visual Communications Officer
Vija Hughes	Project Officer

Volunteer Story

my volunteering life by Caroline Cochrane



Caroline Cochrane was a volunteer at Volunteering Tasmania 25 years ago and continues to be a valued supporter and friend and a lifelong volunteer in the Tasmanian community. This is her story in her words.

Volunteering has enabled me to be with people as well as having something to do which would assist others instead of sitting at home and doing nothing. Volunteering in different areas has given me experience working and developing new skills as well as giving something back to the community.

Between 1989 – 1990 I did some volunteering at North Hobart Veterinary Hospital. My role included purchasing the morning teas, preparing animals for surgery and accompanying vets when they visited a dog's home. I have fond memories giving puppies a cuddle when they were crying in their cages. I was included in after work social gatherings of the Hospital.

I volunteered with Volunteering Tasmania in 1993 in the administration area soon after it was established.

I volunteered for the Miss Australia Awards assisting with the fundraising, and collecting of the mail. It was a lot of fun, and my supervisor valued my assistance.

I have had several volunteer roles with Australian Red Cross and I have been given the opportunity to have a say and make suggestions to people at all levels of the organisation.

People have been pleased to have me around them. My supervisors and colleagues have understood when I have had medical issues and cannot always make it in.

I have been on several Boards. The first one was with the Tasmanian Association for Mental Health, followed by Volunteering Tasmania. I can also remember being included in the board/staff Christmas get together. In 2012 I volunteered with 26Ten, which is an organisation which comes under the auspices of Libraries Tasmania. In this role I assisted someone with a disability to learn to write.

In 2017, I published a book 'A Changed and Uplifted Life' which gives detail about my volunteer experience with the Choir of High Hopes Hobart, Hobart City Mission, Scripture Union, Lifeline, and Colony 47. The Story Island Project assisted me in writing my book and they got me to undertake a workshop with some of my friends from the Choir in order to get assistance from them as well. I wanted to raise the Choir's profile in the community.

In 2017 I assisted the librarian in A Fairer World, by doing a stock take of the books within the library. A Fairer World also has a Human Book library. Here Tasmanians who have experienced stereotyping, prejudice or discrimination – perhaps because of their culture, religion, gender, sexual orientation, appearance or wellness speak to others about their experience. The last workshop I did was at Government House a few months back. I have assisted at events by setting up and packing down the displays, and assisting the 'books' where needed.

I have recently been given an opportunity to put into practice what I have learnt in my disability and information technology course through helping a person with a disability to gain skills in learning how to use a computer at Mosaic Support Services. The Mosaic staff are interested in getting to know about me and have been very supportive of what I am doing outside of Mosaic and also when times have been tough for me. If I did not practice what I had learnt I would lose the competence that I had gained.

Volunteering has always been and will always be an important part of my life. I love it. I help people and in turn they help me.



Strategic Enablers

Our knowledge base

Volunteering Tasmania is committed to evidence-based decision making in volunteering. This can only be achieved through a strong research platform. Volunteering Tasmania commissioned the State of Volunteering Report 2019, due for release in September 2019. This follows the 2014 State of Volunteering Report and will allow VT to begin to see a range of trends in volunteering in Tasmania. Additionally, through the Safeguarding Volunteering in Tasmania Project, VT produced an environmental scan (desktop research) into international and national trends in Volunteering, segmentation of volunteering and the changing nature and impact of volunteering. This will inform our ongoing advocacy work and be released over the coming year. Also, through the Safeguarding Project, VT have commissioned a dedicated piece of research utilising a range of publicly available datasets to model the supply and demand for volunteering across Tasmanian communities in ten years' time.

Volunteering Tasmania is on the Steering Committee for the Tasmanian Community Sector Industry plan, using evidence and research to develop a plan for the industry over the next 10 years.



Volunteering Tasmania contributed to the work of the Bushfire and Natural Hazards CRC (RMIT University) including a research report: Emergency volunteering 2030: views from Australian volunteering peak bodies, and a Research Advisory Forum. We have also consulted heavily across our membership to increase our own evidence-base through member experiences, including for our Budget Priority Statement 2019. Additionally, we share the latest volunteering research from across the nation through our monthly newsletters.



My ideal community service industry is ...

One with humanity at its heart even as we see lots of technological change.



Volunteer Story

Jason Schmidt

Disability in Sports

Jason dedicates his free time volunteering to help provide others with a disability an opportunity to participate in sport. Jason's ambition comes from his values of wanting to give everyone a fair go.

Jason is an inspiration and his passion, dedication and ambition has changed many lives within the community. Jason works three part time jobs, is a dad and is studying at university. Among this, he dedicates his free time volunteering to help provide others with a disability an opportunity to participate in sport. Jason's passion comes from his values of wanting to give everyone a fair go. This is why he dedicates most of his time establishing and promoting cricket. Jason believes cricket is a sport that everyone can participate in. Due to this belief, Jason has established two disability programs in Tasmania; Hurricanes Inclusion Cup and New Town Bucks all abilities program. Jason's next focus is to establish wheelchair cricket, all abilities cricket and blind cricket programs in Tasmania. Jason's energy and

positivity in promoting and establishing these programs has positively benefited members of the community with a disability. Parents have come to Jason in tears stating their child has felt included and the skills their children learned from cricket, have been transferable into their homes. Jason inspires everyone he comes into contact with to be the best they can be, regardless of limitations.

Strategic Enablers

Organisational strength

Our Members

Every year we strive to provide more value and support to the Tasmanian community and the volunteering sector as a whole. Whether it be through advocacy and research, or the development of resources and training opportunities. We would not be able to do this without the support of our Members.

Throughout the 2018-19 financial year our Membership base covered a wide range of sectors, regions and categories, demonstrating the diversity that makes our state such a vibrant community.

141 Members across the state were provided with exclusive opportunities for discounted workshops, networking, resources, and more.



**102 members
in the south**



**15 members
in the north west**



**24 members
in the north**

Member benefits

- Have your voice heard by Government through policy and advocacy support
- Be part of a community of practice with like-minded people committed to advancing volunteering
- Create valuable connections and meet a community who are passionate about advancing volunteering
- Invest in your volunteers and your volunteer programs
- Access tools and resources developed to support you on the path to best practice volunteer management
- Be at the forefront of best practise volunteer management
- Increase your skills and expertise through professional development and training
- Show individual and organisational leadership in the fast-changing volunteer sector
- Celebrate your volunteers.



**83
organisation
members**



**49
individual/life
members**



**9
corporate
members**

Did you know 25 years ago our members were:

Adult Literacy & Basic Education (Launceston)
Alzheimer's Association of Tasmania
Amnesty International
Australian Brain Foundation (Tas)
Australian Huntington's Disease Association (Tas)
Banksia Day Centre
Chigwell Support Group
Cogost
Community Transport Services Tasmania
Cosmos Recreational Services
Development of Equal Sporting Opportunities
Devonport City Council
Diabetes Australia
Family Based Care Association (North-West)
Family Based Care Association (South)
Headway Tasmania - North
Headway Tasmania - South
Lifeline (Hobart)
Link Youth Health Service
Migrant Resource Centre (Southern Tasmania)
Royal Guide Dogs Association
Save the Children Fund
Tasmanian Ambulance Service
Tasmanian Arts Council
Tasmanian Development Education Committee (TasDEC)
Tasmanian Environment Centre
Tasmanian Museum & Art Gallery
Voluntary Support Service
Volunteer Training Service
Wilderness Society (National Office)
Wilderness Society Shop
Willow Court Centre
Wyndarra Centre

Thank you to our 2018/2019 members

Adnan Habib
AFL Tasmania
Ainstie Wagner
Alison Lai
Ambulance Tasmania
Anglicare
Ankitkumar Patel
Aruna De Silva
Aurora Energy
Beaconsfield Child and Family Centre
BreastScreen Tasmania
Burnie Community House Inc
Business and Employment
Calvary Health Care Tasmania
Cancer Council Tasmania
Cataract Gorge Reserve Volunteers (Parks Services - City of Launceston)
CatholicCare Tasmania
Central Coast Council
Child Health Association Tasmania
Circular Head Council
City of Hobart
Claire Ellis
Clarence Community Volunteer Service
Colony 47
Community Based Support
Community Care Tasmania
Community Transport Services Tasmania
Conservation Volunteers Australia
Corumbene
COTA Tasmania (Council on the Aging)
Damian Heran
David Henty
Dogs' Homes of Tasmania Inc
Donald Coventry
Early Support for Parents
Edge Radio 99.3FM
English Language Services South
Events Tasmania
Fairy Godmothers Inc
Festival of Golden Words

Thank you to our 2018/2019 members

Frances Healy
Georgie Ibbott
Gillian Beever
Girl Guides Tasmania
Glenview Community Services Inc
Gran's Van Association Inc.
Helen Geard
Helene Whitehead
Hobart City Mission
Hobart Women's Shelter
Hospice Care Association of North West Tasmania
Hydro Tasmania
Ian Pullen
Impact Communities
Independent Living Centre
Ines Carver
Italian Day Centre
James Bayly-Stark
Jennifer Manison
Jocelyn Gandy
Josh Willie
Jude Vienna-Hallam
June Hazzlewood
Kingborough Volunteer Program
Launceston Community Legal Centre
Launceston VFC Services
Lauretta Stace
Libraries Tasmania
Lifeline Tasmania
Lifelink Samaritans Tas Inc
Linlin He
Lois Berry
Malik Obaid Yousaf
Masonic Care Tasmania
Maurice Hogan
Meals on Wheels Association of Tasmania Inc
Meercroft Care Inc
Michelle Ewington
Migrant Resource Centre (North)
Migrant Resource Centre (South)
Military Heritage Foundation of Tasmania
Mozhu Liu
Muhammad Arshad
Mystate
National Trust Australia (Tasmania)
Neighbourhood Houses Tasmania
Nicholas Scott-Mills
Northern Palliative Care Services
OneCare Limited
Parks and Wildlife Service - Tamar Island Wetlands Centre
Polish Association in Hobart Inc. (Polish Welfare Office)
Rachel Johnson
Ram Chandra Paudel
Renee Malby
Ronald McDonald House Hobart
Ruixi Ling
Rural Health Tasmania
Ruth Forrest MLC
Sahil Chandna
Save the Children
Scouts Tasmania
Sen Gao
Sexual Assault Support Service
Shirley Haas
Sonia Shimeld
St Francis Flexible Learning Centre - Youth Plus
St John Ambulance
St Vincent de Paul Society (Tasmania) Inc
Stephen Porter
Sylvia Godman
Tasmanian Association of State School Organisations
Tasmanian Conservation Trust
Tasmanian Museum and Art Gallery
Thakshila Karun Karunathilake
The Salvation Army
The Smith Family
The Wilderness Society Tasmania Inc
The Windward Bound Trust
Uniting Tas
University of Tasmania
Volunteering Services Australia
Wanyun Xu
Warrane Mornington Neighbourhood House
West Tamar Council
Wildcare Inc
Wooden Boat Centre, Tasmania
Wyndarra
YMCA of Launceston
Youth Network of Tasmania (YNOT)
Yuanmei Zhao
Zhen Wang



Member Highlight

Meals on Wheels

Meals on Wheels Tasmania is heavily reliant on volunteers to deliver its services. The organisation has 45 staff (part time and casual) and 1200 volunteers to deliver over 200,000 meals every year in the South, North West and East Coast of Tasmania.

There are 28 branches of Meals on Wheels across Tasmania, delivering meals to over 1,000 people that are elderly or living with a disability in our community. The average age of volunteers with Meals on Wheels Tasmania is over 70.

Volunteering Tasmania and Meals on Wheels Tasmania are collaborating on a project called “Meals on Wheels: The Next Generation” supported by Healthy Tasmania Community Innovations Grants.

This project builds on the strengths of Meals on Wheels Tasmania and the skills and knowledge within Volunteering Tasmania to attract younger volunteers and continue to provide this service into the future.

Volunteer Story

Di Mason *Melanoma Tasmania*



Di's hard work and drive has given people a support network and voice. It has raised awareness in order to prevent the disease touching the lives of others and in some cases has in fact saved lives.

Di is a committed volunteer founder, Chair and volunteering co-ordinator for Melanoma Tasmania.

Melanoma Tasmania is a volunteer group that provides support for Tasmanians who have been affected or know someone who has been affected by melanoma. Her vision to establish a support network began five years ago, in honour of her mother, Judy Shelton, who passed away from the disease just 8 weeks after being diagnosed. Di's grief was her biggest motivation to begin a support network after identifying a the lack of locally based support in Tasmania.

Di's leadership and passion for Melanoma Tasmania has assisted in like-minded people joining her in them in growing volunteering opportunities in this space.

Melanoma Tasmania offers support services, advocacy, education, awareness and early prevention sessions, all of which are volunteer led.

Di's hard work and drive has given people a support network and voice. It has raised awareness in order to prevent the disease touching the lives of others and in some cases has in fact saved lives.

Financial summary 2018/2019

During the 2018/2019 financial year, Volunteering Tasmania had a turnover of \$978,757, an increase of 3% from the previous year. The increase in income was primarily due to increase in grants.

The overall financial position of Volunteering Tasmania shows a deficit of -\$30,132, due to Board investment in the State of Volunteering Report 2019 from Volunteering Tasmania's retained earnings.

As at 30 June 2019 Volunteering Tasmania had retained earnings of \$352,505.

The financial results were primarily impacted by the following areas:

- Grant income increased to \$881,557 which represents 90% of total Income
- Staffing costs continue to be the major expense item in 2018-2019
- Investment in the State of Volunteering Report 2019 from Volunteering Tasmania's retained earnings

As a not-for-profit organisation any financial surpluses generated by Volunteering Tasmania operations are reinvested into future growth of the organisation as demonstrated by the investment in the State of Volunteering Report 2019.

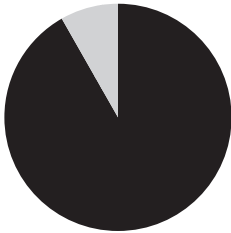
Audited financial statements of Volunteering Tasmania are available for download from the website.

Cash flow 2018/2019

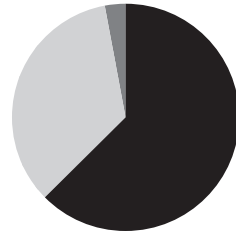
	2019	2018
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts from funding providers and customers	928,070	910,763
Payments to suppliers and employees	(812,518)	(886,670)
Interest income	8,075	7,483
Net cash flow provided by operating activities	123,627	31,575
CASH FLOWS FROM INVESTING ACTIVITIES		
Payments for property, plant & equipment	(16,745)	(1,250)
Proceeds from sale of property, plant & equipment	0	8,183
Net cash provided by investing activities	(16,745)	6,933
Net increase/decrease in cash and cash equivalents	106,881	38,508
Cash and cash equivalents at the beginning of the year	388,407	349,900
Cash and cash equivalents at the end of the year	495,285	388,407

Income Statement

Income and Expenditure	2019	2018	%	%
	\$'000	\$'000	Total	Variance
Grants	881	852	90%	3%
Other income	97	95	10%	2%
Total income	978	947		3%
Employment costs	665	671	66%	-1%
Administration & service delivery	323	212	32%	52%
Depreciation	20	20	2%	0%
Total expenses	1,008	903		12%
Surplus / (Deficit)	(30)	44		



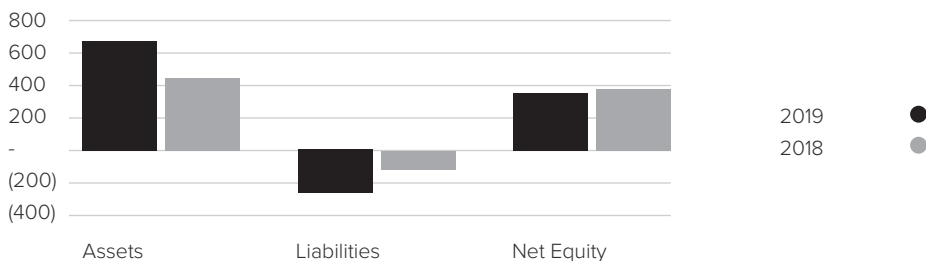
Grants 90% ●
Other Income 10% ●



Employment costs 66% ●
Administration and service delivery 32% ●
Depreciation 2% ●

Balance Sheet

	2019	2018	%
	\$'000	\$'000	Variance
Cash and cash equivalents	495	388	28%
Trade and other receivables	62	17	265%
Other current assets	27	30	-10%
Total current assets	584	435	34%
Property plant and equipment	48	51	-6%
Total non-current assets	48	51	-6%
Total assets	632	486	30%
Trade and other payables	245	75	227%
Employee provisions	34	28	21%
Total current liabilities	279	103	171%
Employee provisions (LSL)	1	1	
Total non-current liabilities	1	1	0%
Total liabilities	280	104	169%
NET ASSETS	352	382	
EQUITY			
Retained earnings	382	337	
Current year			
Surplus/(loss)	(30)	44	
TOTAL EQUITY	352	382	



Acknowledgments

We have worked with many individuals and organisations throughout the year to achieve the significant outcomes reported for 2018- 2019. Many contributed their time and expertise on a volunteer basis, others provided funding, and others contributed specialist knowledge and expertise. We rely on everyone's generous support to effectively and efficiently deliver our work.

Supported by

The Australian Government - Department of Health and Department of Social Service

The Tasmanian Government - Department of Communities and Department of Health



Celebrating  **25**
years



volunteering
TASMANIA

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