



Overview: This series of videos was developed through a co-design project, facilitated by Volunteering Tasmania, and involving many stakeholders. The project aims to support sector and community change to improve the pathways and experience of volunteering for newly arrived migrants.

Topic: Volunteering (watch video here 7:30min)

This video asks:

- How would you explain volunteering to someone who hasn't heard the word before?
- Why do you volunteer?
- What could an organisation have done to better support you when you first started volunteering?

Discussion prompts:

Volunteering as a term and a concept means different things in different cultures – what might this mean for the expectations and motivations your volunteers may have?

What could your organisation do to better support migrants who want to volunteer?

Are your documents and processes clear and concise with minimal use of jargon and acronyms?

What are your take-home messages from watching this video?

Visit Volunteering Australia Resources or Volunteering Tasmania Resources

Topic: Cultural Safety (watch video here 7:43min)

This video asks:

- What helps you to feel welcome somewhere?
- What does a culturally safe workplace look and feel like to you?
- What does an inclusive organisation look and feel like to you?

Discussion prompts:

Cultural safety means everyone is treated with respect and inclusion. What is your organisation doing to ensure volunteers feel culturally safe?

Do you provide cultural awareness training for your staff, board and volunteers?

How would learning about someone's cultural background or language help your organisation deliver a more inclusive volunteering experience?

Complete a Cultural Competence Assessment for Organisations

Visit <u>Harmony week - Everyone belongs</u>

Visit Cultural Atlas (sbs.com.au)

Topic: Cultural Inclusion (watch video here 7:21min)

This video asks:

- Have you experienced bias or prejudice against you in Tasmania?
- What advantages can cultural diversity bring to a volunteer organisation?

Discussion prompts:

Are you surprised that people are experiencing racism in Tasmania?

What does your organisation do to make people feel welcome, and how could you do it better?

How could you identify and challenge bias and negative stereotypes in your organisation?

Visit Racism. It Stops With Me and utilise the workplace cultural diversity tool

Visit Equal Opportunity Tasmania

We'd love to hear about your experience using these videos and discussion guide. Please email your feedback to team@volunteeringtas.org.au or call us on (03) 6231 5550.

Sincere thanks to the volunteers featured in the video series for generously sharing their stories:



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We are grateful to **The Human Story** for filming and producing these wonderful videos.

Head to our <u>Resources page</u> to access a suite of fact sheets and links to support effective volunteer management.



Volunteering Tasmania acknowledges the palawa people as traditional custodians of the lands, seas, skies, and waterways throughout lutruwita/Tasmania. We pay respect to elders past and present and recognise their deep history and continuing connections with our shared country, culture, and community.

Funded by the Australian Government Department of Social Services. Visit www.dss.gov.au for more information.

