

FACT SHEET

TASMANIA FLOOD SUPPORT – October 2022

Emergency Assistance Grant and Temporary Emergency Accommodation

Emergency Assistance Grants

Purpose

The purpose of the Emergency Assistance Grant is to assist impacted people in affected areas, to obtain:

- essential and appropriate shelter
- clothing
- food, transport and/or
- personal items.

General Eligibility

- Emergency Assistance Grants are paid where it is evident that an individual or family are unable to live in their principal place of residence as a result of an event and are in need of financial support to obtain essential and appropriate shelter, food, transport and/or personal items.
- Identification must be provided along with evidence of residential address and family composition (such as a Medicare card).
- Individuals and families reside in areas impacted by the flooding event (within the following local government areas: Break O'Day, Burnie, Central Coast, Central Highlands, Circular Head, Devonport, Dorset, Flinders, George Town, Kentish, Latrobe, Launceston, Meander Valley, Northern Midlands, Waratah-Wynyard, West Coast, West Tamar); and
- The individual or family has been:
 - directed or advised by a relevant authority to evacuate from their residence
 - displaced from their residence due to flooding

Grant payments

Payment will be:

- up to \$250 per adult (18 years and over);
- up to \$125 per child (under 18 years); and
- up to a maximum of \$1,000 for any one family.

How to access Emergency Assistance Grants

Applications for both Emergency Assistance Grants and/or Temporary Emergency Accommodation can be made online: <https://communitiestas.smartygrants.com.au/EmergencyGrants>

Approved applications submitted online are paid via Electronic Funds Transfer.

Need assistance applying? – contact [Tasmanian Emergency Information Service on 03 6145 5303](tel:0361455303).

Temporary Emergency Accommodation

Purpose

Temporary Emergency Accommodation is provided:

- Where an individual or family cannot safely return to their place of residence; and
- The individual or family has no other accommodation they can access (such as friends or family).

General Eligibility

- Individuals and families residing in areas impacted by the flooding event (within the following local government areas: Break O’Day, Burnie, Central Coast, Central Highlands, Circular Head, Devonport, Dorset, Flinders, George Town, Kentish, Latrobe, Launceston, Meander Valley, Northern Midlands, Waratah-Wynyard, West Coast, West Tamar); and
- The individual or family has been:
 - directed or advised by relevant authorities to evacuate from their residence; or
 - displaced from their residence due to flooding; and
- The individual or family are in genuine need and are not able to meet their accommodation needs through other means.
- Identification must be provided.

Accommodation provision

Housing Tasmania staff will identify appropriate available accommodation at the closest practicable location. It is noted where demand is significant this may be some distance from preferred locations.

The accommodation will be booked in the individual’s name and paid for by the Department.

The accommodation will be booked for a short duration based on the current assessed need. This can be extended if the need persists beyond the initial assessment.

How to access Temporary Emergency Accommodation

Applications for both Emergency Assistance Grants and/or Temporary Emergency Accommodation can be made online application: <https://communitiestas.smartygrants.com.au/EmergencyGrants>

Need assistance applying? – contact [Tasmanian Emergency Information Service](#) on 03 6145 5303.